

# VILLAGE WATCH



## Newsletter of South Anston Village Neighbourhood Watch in conjunction with South Yorkshire Police Edition 319 - OCTOBER 2024

View on the Anston Parish Council website: https://www.anston.gov.uk under Community

#### DON'T BE FOOLED

Criminals are constantly trying to con people into giving away their bank details. They may phone and claim to be from the bank fraud and security team. (Note: they probably won't say which bank!) They will sound very professional and try to convince you that there are fraudulent transactions on your account, or that your money isn't safe, and that you should transfer your balance to another account. They might trick you into telling them a One Time Passcode (OTP) that banks send to customers in a text or email.

Banks never ask you to do any of the above. If you receive such a call, protect yourself and keep your money safe:

- Never provide anyone with your personal information or bank account security details.
- Never tell anyone the security code that is sent to you in a text or email.
- A bank will never call and ask for your OTP for any reason.
- Never agree to move your money for security reasons, not even to another account with the same bank.

## Impersonation scams

Criminals may call you, posing to be a bank or other trusted organisation, such as your internet service provider, Microsoft or Amazon. They will claim that there is a security issue on your computer or internet connection, or there is suspicious activity on your account. They will then offer to help you to fix this security issue by:

- Instructing you to download an app or click a link to download software onto your mobile or computer. This software is often called AnyDesk or TeamViewer. Doing this will allow criminals to gain access and take control of your device without you even knowing. They can then make payments from your accounts and block any warning messages that the bank could send you.
- Never agree to download an app or software to your device that allows someone to access your device remotely. Especially if they ask you to log in to your online bank account.
- If you receive a call like this, immediately cancel the call and ring 159. This is a secure number that works in the same way as 101 for the police or 111 for the NHS. It covers over 70% of UK primary current account holders and it's the number you can trust to get you through to your bank every time.
- 159 will never call you. Only a fraudster will object to you calling 159.

## **Invoice scams**

Invoice scams are when criminals send you an email to trick you into sending money to pay for goods or services. They could be posing as solicitors, tradesmen or someone from a trusted company. They will do this by using a very similar email address to the real company, or by hacking genuine email accounts. They will provide you with a sort code and account number for you to make a payment to.

Remember to always:

- Call the person or company to check that the request is genuine and the account details are correct.
- Find their details from a verified website or correspondence. Avoid using the contact details on the email, as it could lead you back to the criminal.

## A SMART DOOR LOCK?

#### **❖** ERA SMART UNIVERSAL DOOR LOCK

ERA Protect is a sponsor of national Neighbourhood Watch. ERA has a door lock that can replace your existing handle and will fit into most composite and PVC doors. There's no need to change your existing door. There is a guide on their website where you can check if it will fit on your door. There is also a video of how to install it.

The lock can be opened by a key card, or a fingerprint, or if your hands are full, it can use geo-location technology that unlocks the handle without you needing to find your key. The app on your phone also lets you check to see if you have locked your door. Contact ERA Protect on 0345 257 2500 or see the website at: <a href="https://eraprotect.com/pages/smart-universal-door-handle">https://eraprotect.com/pages/smart-universal-door-handle</a>

#### **≻** CONTACTS

SY Police: https://www.southyorkshire.police.uk
 Emergencies: call 999: Non-emergencies: call 101 to report a crime or to give information.
 Report an incident online: As an alternative to 101, you can report a non-emergency incident online at

https://www.reportingcrime.uk or from the main SYP web page under Report

- Crimestoppers: report crime or suspicious activity anonymously by calling 0800 555 111 Monday-Friday 08:00-22:00; Saturday and Sunday 10:00-16:00 or online at <a href="https://crimestoppers-uk.org">https://crimestoppers-uk.org</a>
- ❖ Action Fraud: To report fraud if you have been scammed, defrauded or experienced cyber crime: the Action Fraud contact centre: 0300 123 2040. You may make the report anonymously. Text phone users can ring 0300 123 2050. Report fraud online at www.actionfraud.police.uk
- ❖ National Cyber Security Centre NCSC: You can report a suspicious website link or URL using the form in this link: https://www.ncsc.gov.uk/section/about-this-website/report-scam-website
- ❖ SafefromScams: Don't become a scam victim. Learn about scams of all types, how they work, why people fall for them and how to make sure you don't. Web site at: http://www.safefromscams.co.uk
- Advertising Standards Authority (ASA): Report an online scam ad at: <a href="https://www.asa.org.uk/make-a-complaint/report-an-online-scam-ad.html">https://www.asa.org.uk/make-a-complaint/report-an-online-scam-ad.html</a>

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#### **CRIMES REPORTED IN SOUTH ANSTON IN JULY AND AUGUST**

Crime on or near	Crime Category	Crime on or near	Crime Category
Aster Close	Other crime	Second Lane	Violence offences
Aster Close	Violence offences	Sheffield Road	Vehicle crime x 2
Bank Street	Vehicle crime x 2	Sports/Rec Area	Vehicle crime x 2
Bank Street	Violence offences	St David's Drive	Anti-social behaviour
Church Farm Ct	Anti-social behaviour	The Haven	Anti-social behaviour
Lidsters Lane	Other theft x 2	The Haven	Burglary x 2
Lidsters Lane	Shoplifting x 2	The Haven	Other theft
Lilac Close	Other theft	The Haven	Possession of weapons
Mill Lane	Possession of weapons	The Haven	Violence offences x 2
Orchid Way	Vehicle crime	West Bank Rise	Vehicle crime
Petrol Station	Shoplifting x 6		

#### CRIMES REPORTED IN NORTH ANSTON IN JULY AND AUGUST

Crime on or near	Crime Category	Crime on or near	Crime Category
Back Lane	Violence offences	Mulberry Road	Other crime
Bedford Close	Criminal damage/arson	Mulberry Road	Vehicle crime x 2
Caperns Road	Criminal damage/arson x 4	Mulberry Road	Violence offences
Caperns Road	Drugs	Oakdale Road	Violence offences x 2
Caperns Road	Other crime	Penny Piece Place	Other theft
Caperns Road	Other theft	Portland Close	Anti-social behaviour
Caperns Road	Vehicle crime	Quarry Lane	Anti-social behaviour
Caperns Road	Violence offences x 4	Sanctuary Fields	Anti-social behaviour
Common Road	Anti-social behaviour x 3	Sanctuary Fields	Vehicle crime
Derwent Close	Anti-social behaviour	Sanctuary Fields	Violence offences
Devonshire Drive	Violence offences	Sca Fell Place	Criminal damage/arson
Edinburgh Drive	Burglary	Scarborough Close	Violence offences
Edinburgh Drive	Other crime	The Green	Anti-social behaviour x 3
Granary Court	Violence offences x 3	The Green	Burglary
Grasmere Close	Vehicle crime	The Green	Vehicle crime
Greenland Close	Violence offences	The Green	Violence offences
Hanging Bank Ct	Vehicle crime	The Orchard	Criminal damage/arson
Hanging Bank Ct	Violence offences x 2	Woodland Avenue	Criminal damage/arson
Hawkshead Cresc	Other crime	Woodland Avenue	Violence offences
Hillside	Anti-social behaviour	Woodsetts Road	Anti-social behaviour x 4
Keswick Way	Anti-social behaviour	Wright Street	Violence offences x 3
Limekilns	Anti-social behaviour x 2	Yew Tree Avenue	Anti-social behaviour x 2
Limekilns	Public order	Yew Tree Avenue	Violence offences x 2